# CERTIFICATE OF ATTENDANCE

This certificate is proudly presented to:

**Miguel Prudêncio**

for attending the In-person Workshop:

**Conflict Management and Effective Communication in Research Environments for Group Leaders (5 hours)**

delivered by Chaperone Trainer Ana Oliveira on **27th of October 2026.**

**Main Topics Covered:**

Communication Styles and Transactional Analysis; Assertive Communication and Effective Dialogue; Unconscious Bias, Empathy and Cultural; Differences in Communication; Conflict Management Styles and Strategies; Conflict Resolution in Research Teams; Practical Conflict Management Through Role-Playing and Simulations

Luís Pedro Fernandes Resende

*Co-Founder and Director of Chaperone*

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